

# AIRLINE EXECUTIVE SUMMIT

15 JUNE 2017 / SEOUL, KOREA



A nighttime cityscape with a prominent red diagonal overlay. The city lights are reflected in a body of water in the foreground. The red overlay is a large, semi-transparent triangle that points towards the bottom right corner of the image.

**Sabre**

# Global Landscape Asia Pacific Perspective

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Director General

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**AIRLINE  
EXECUTIVE SUMMIT**  
15 JUNE 2017 / SEOUL, KOREA

# Aviation: connecting the world

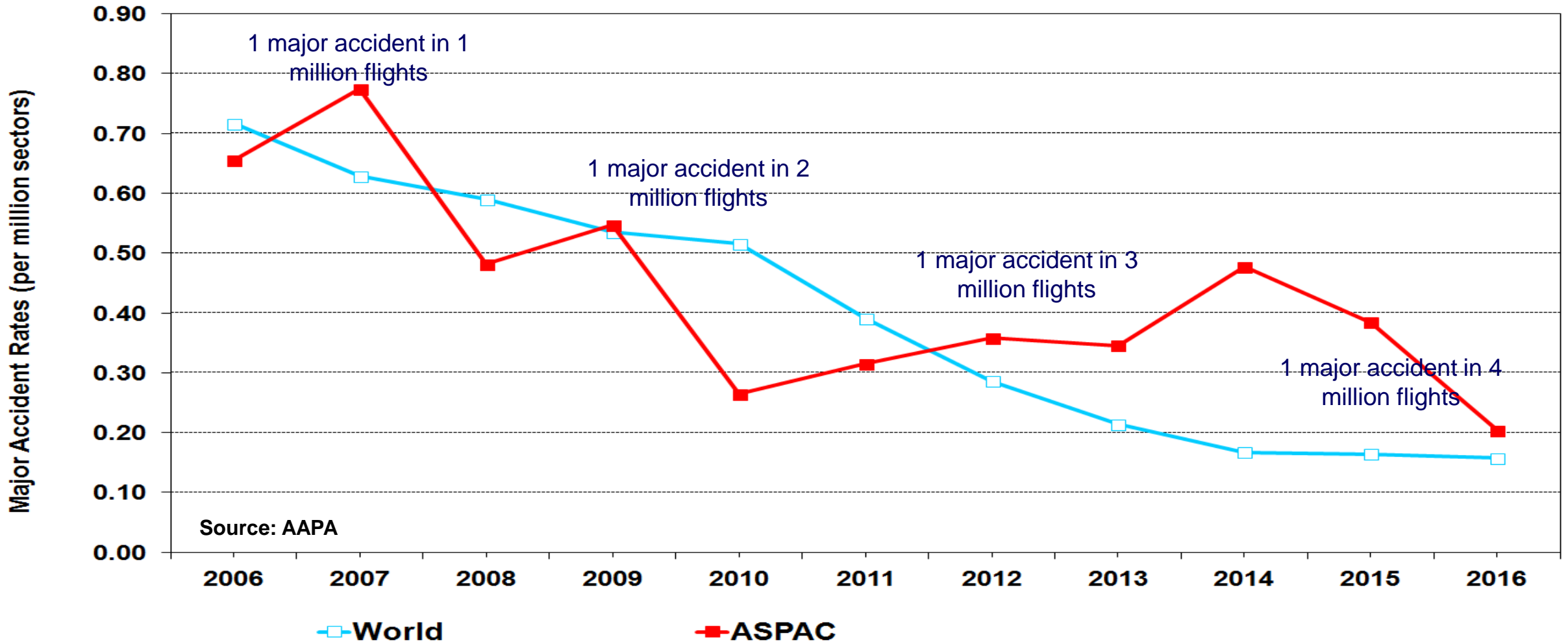
- **Air travel delivers global mobility**
- **3.6 billion passengers**
  - **10 million per day**
- **Carries 35% by value of global trade**
  - **Goods worth US\$6 trillion**
- **Wider social and economic benefits**
- **Committed to sustainable growth**
- **Outstanding safety record**



# Aviation Safety Performance Trends



Western-built Jet Aircraft Major Accident Rates  
by Operator Region 2006 - 2016  
3-year moving averages



# Aviation & Sustainable Development



- Aviation committed to sustainable future growth
- Aviation pursuing multi pillar strategy:
  - Fuel efficiency through technology
  - Operational efficiencies
  - Infrastructure improvements
  - Development of alternative fuels
  - Additional emissions reductions under ICAO CORSIA carbon offsetting scheme

*Aviation has set ambitious environmental targets and is delivering on its commitments*

# Asia Pacific

- **Diverse geographic region**
  - **Home to 4 billion people**
    - **56% of the world's population**
  - **Dynamic economies generate 34% of global GDP**
  - **Wide range of income levels, rapidly growing middle class**
  - **Aviation widely recognised as a key contributor to economic and social development**
  - **Political diversity remains challenging: need for multilateral cooperation**
- 

# Asia Pacific Aviation



**US\$165 billion revenue**

**US\$7 billion net profit**

**1,297 million passengers**

**927 million domestic**

**370 million international**

**21 million tonnes of cargo**

**7,058 aircraft**

***Asia Pacific carriers overall market share:***

***33% of global passenger traffic***

***38% of global cargo traffic***

Data: Traffic: AAPA 2016 Estimates, Financials: IATA 2016 Estimates

Source: Combined AAPA + non-AAPA airlines GMT+5 to GMT+12

# World's busiest domestic air routes



Rank	Route	PAX(million)
1	Jeju - Seoul	11.1
2	Sapporo - Tokyo	7.8
3	Fukuoka - Tokyo	7.6
4	Melbourne - Sydney	7.2
5	Beijing - Shanghai	6.1
6	Hanoi - Ho Chi Minh City	5.4
7	Delhi - Mumbai	5.0
8	Jakarta - Surabaya	4.5
9	Beijing - Chengdu	4.4
10	Osaka - Tokyo	4.0

***World's ten busiest domestic routes are all in the Asia Pacific region***



# World's busiest international/ regional routes

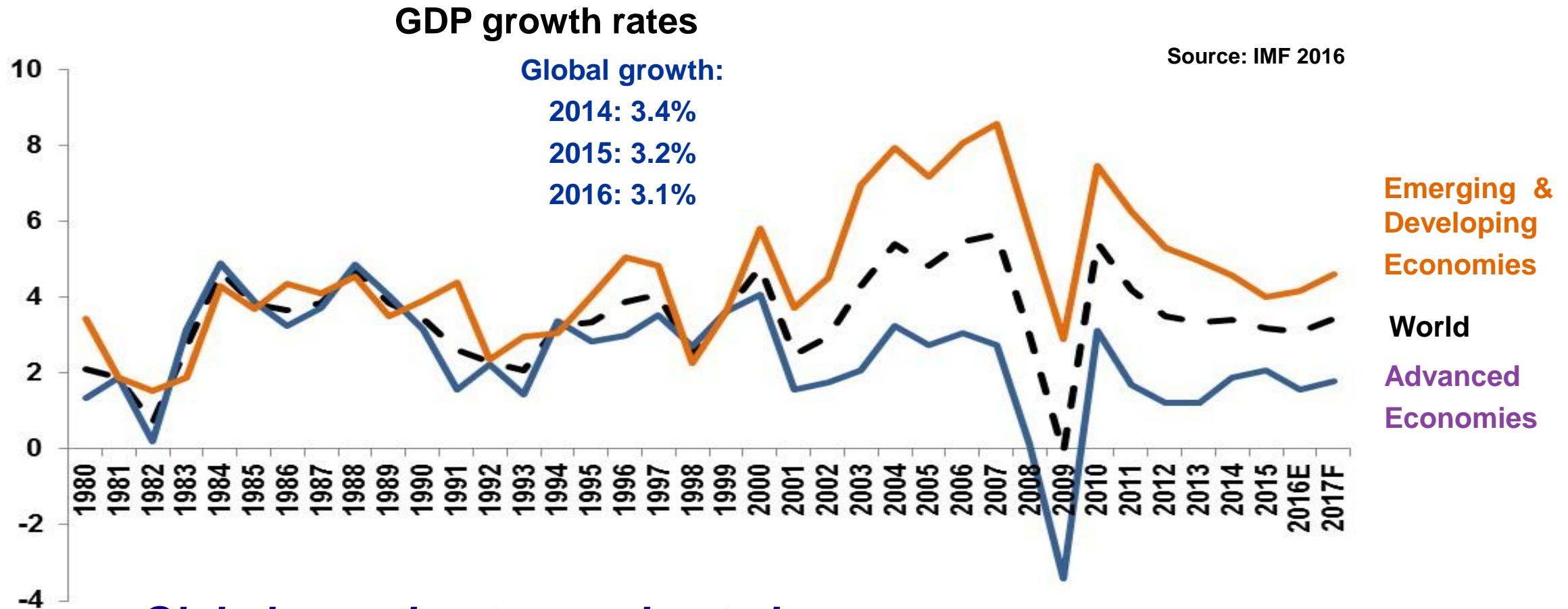


Rank	Route	PAX(million)
1	Hong Kong - Taipei	5.1
2	Jakarta - Singapore	3.4
3	Bangkok - Hong Kong	3.0
4	Kuala Lumpur - Singapore	2.7
5	London - New York	2.7
6	Hong Kong - Singapore	2.7
7	Hong Kong - Shanghai	2.5
8	Hong Kong - Seoul	2.5
9	Bangkok - Singapore	2.4
10	Dublin - London	2.2

***Most of the world's busiest international routes are also in the Asia Pacific region***

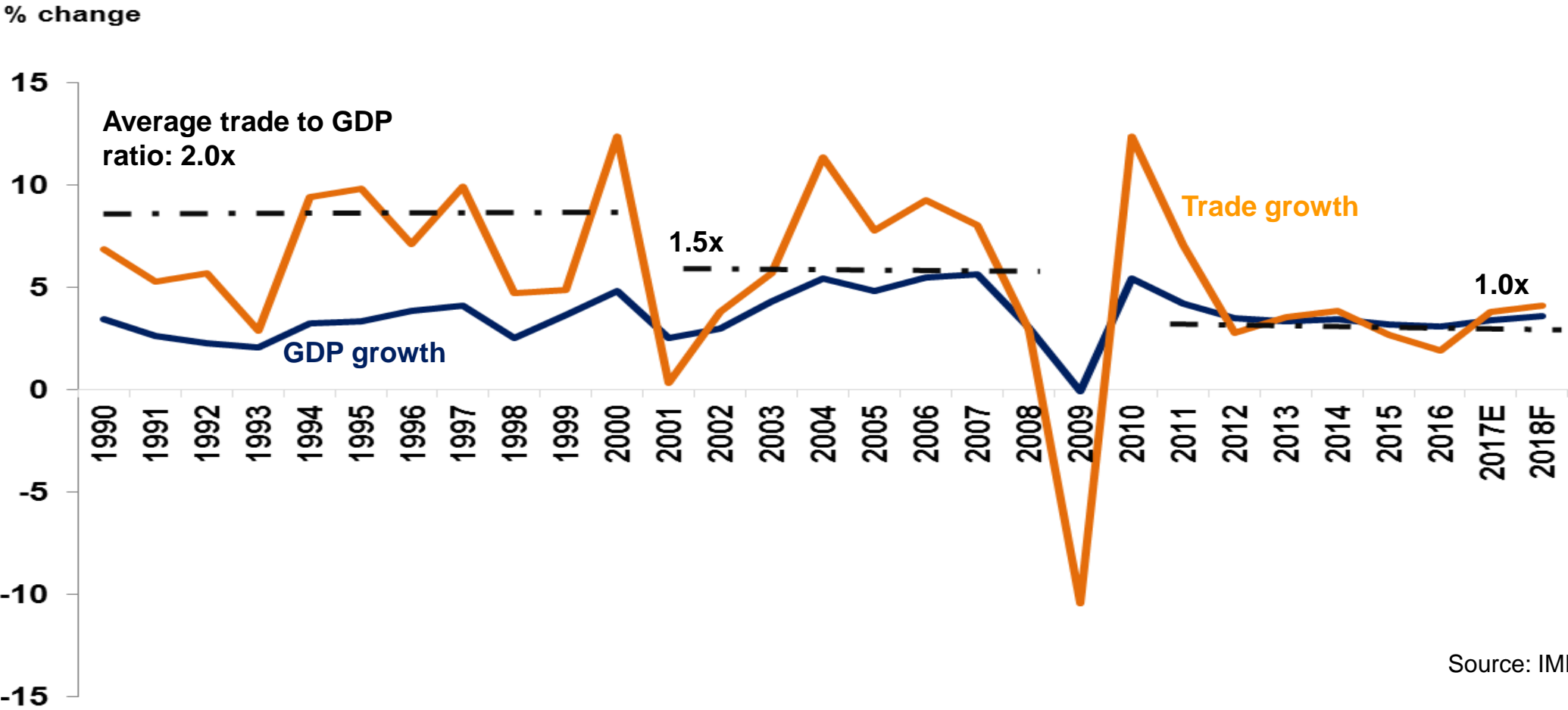
# Business Outlook

# Global economic outlook remains tentative



- **Global growth rates moderated**
- **Still a two speed global economy**
- **Low interest rates signal still uncertain outlook**

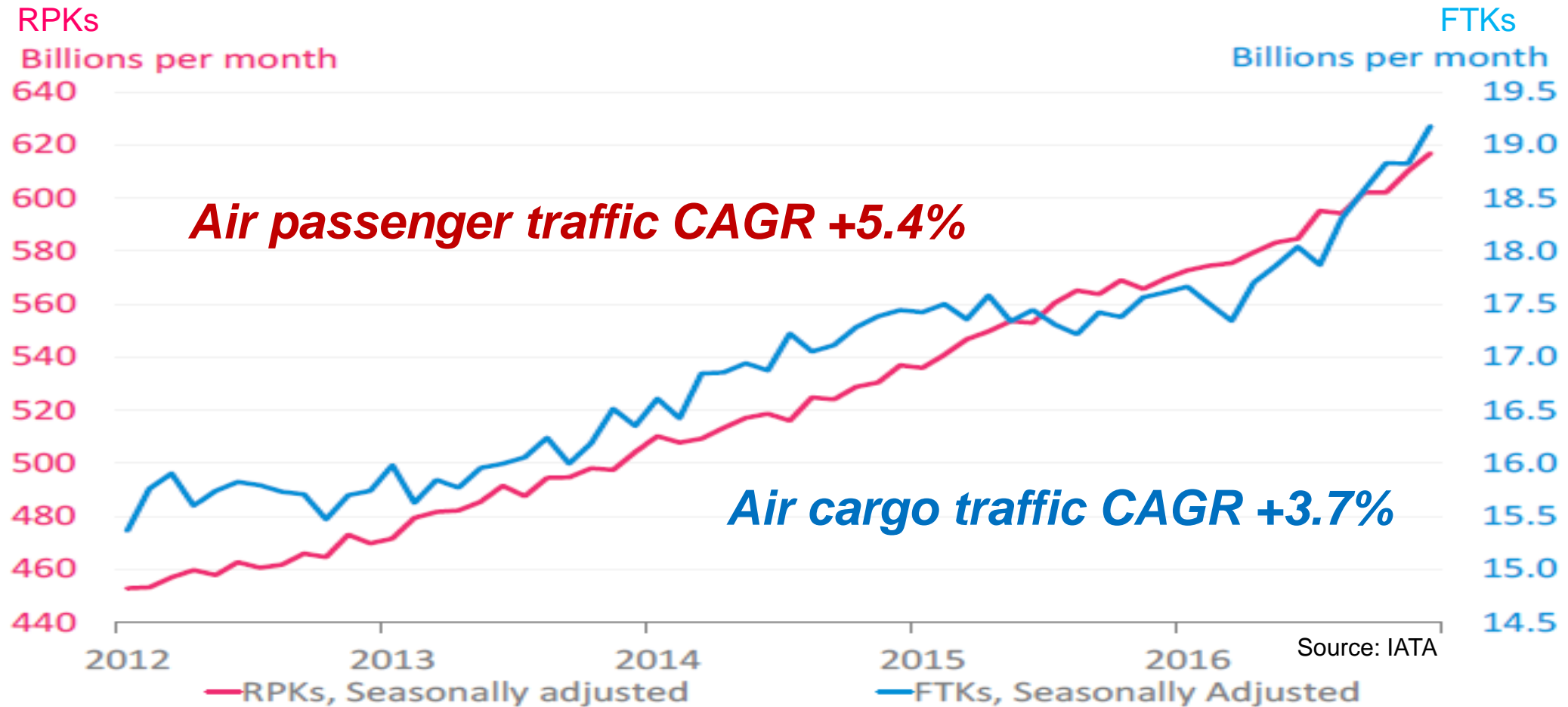
# Global trade remains relatively subdued



Source: IMF

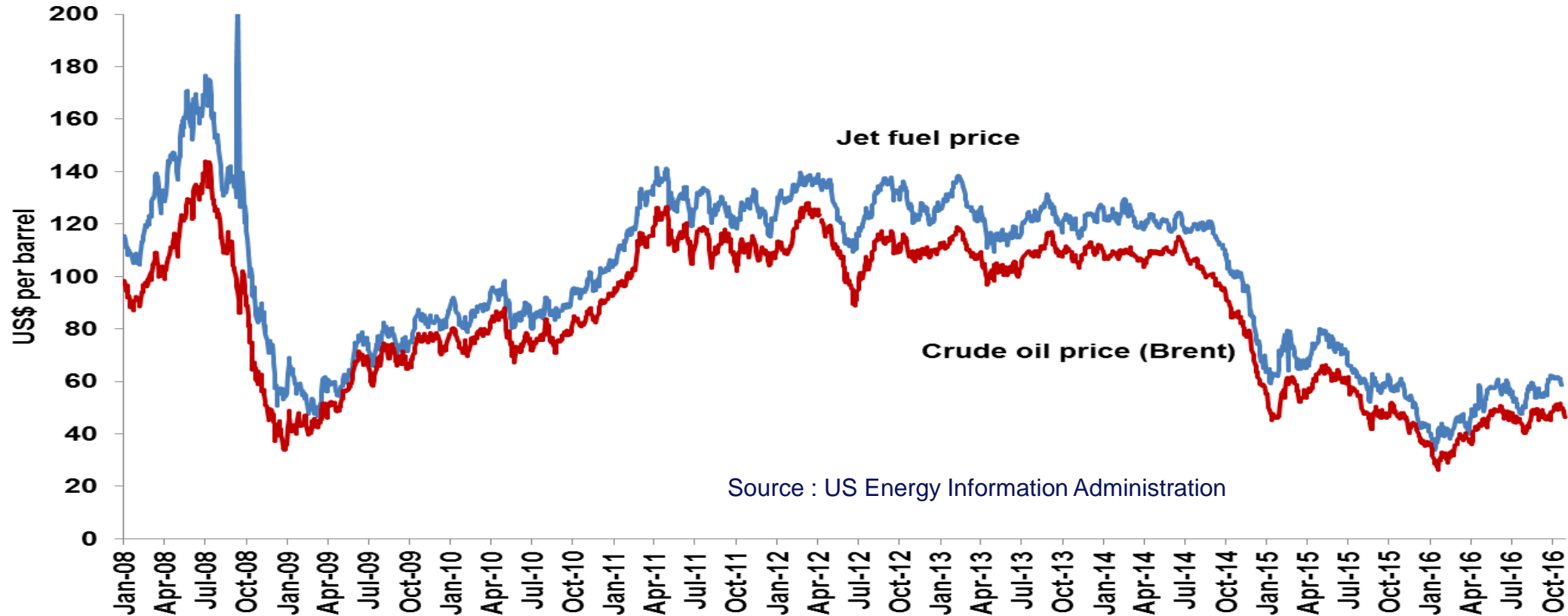
*Trade volumes maintained despite protectionist sentiment*

# Global passenger and cargo traffic



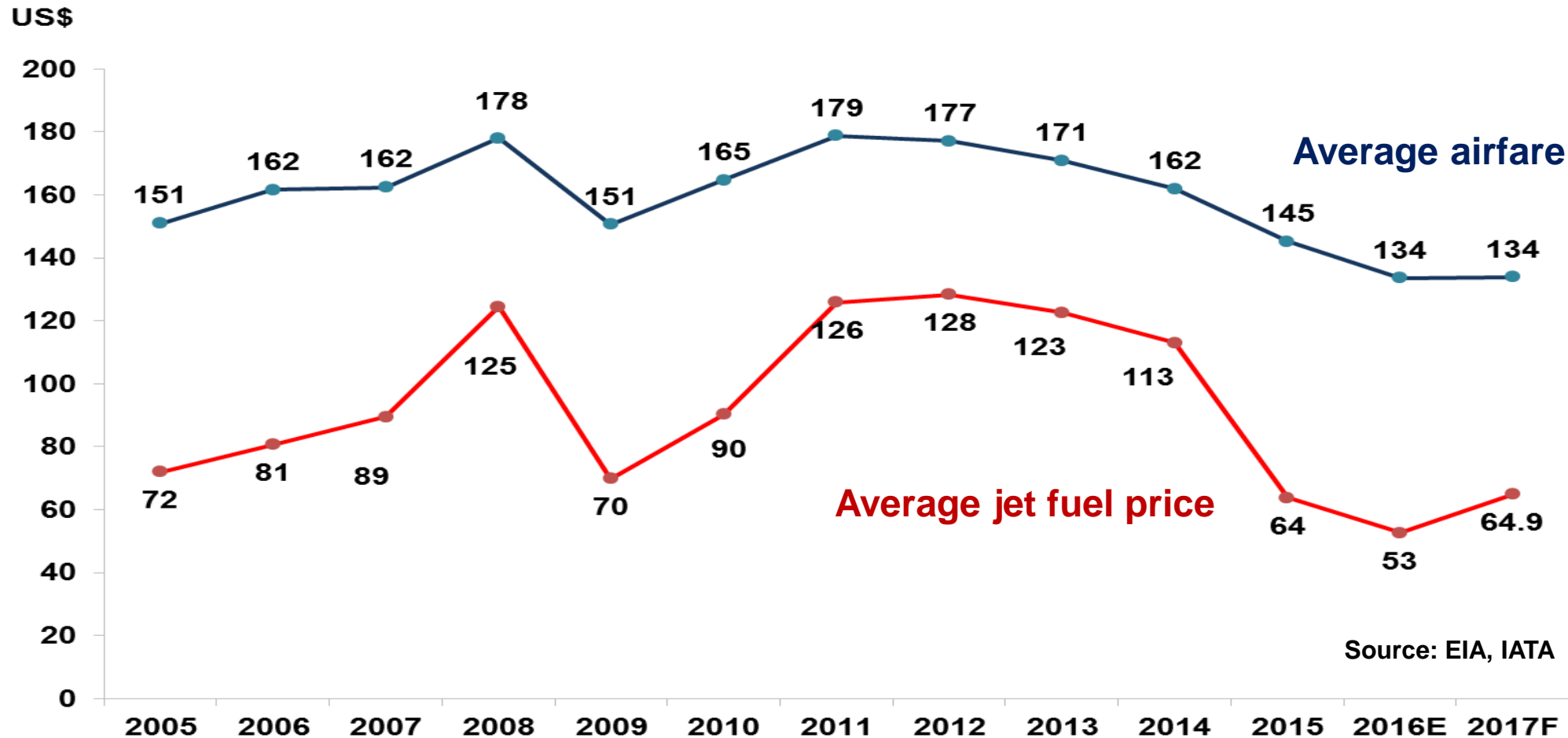
- **Steady growth in passenger traffic**
- **Air cargo experienced more uneven recovery**

# Oil prices fluctuate but drive efficiency



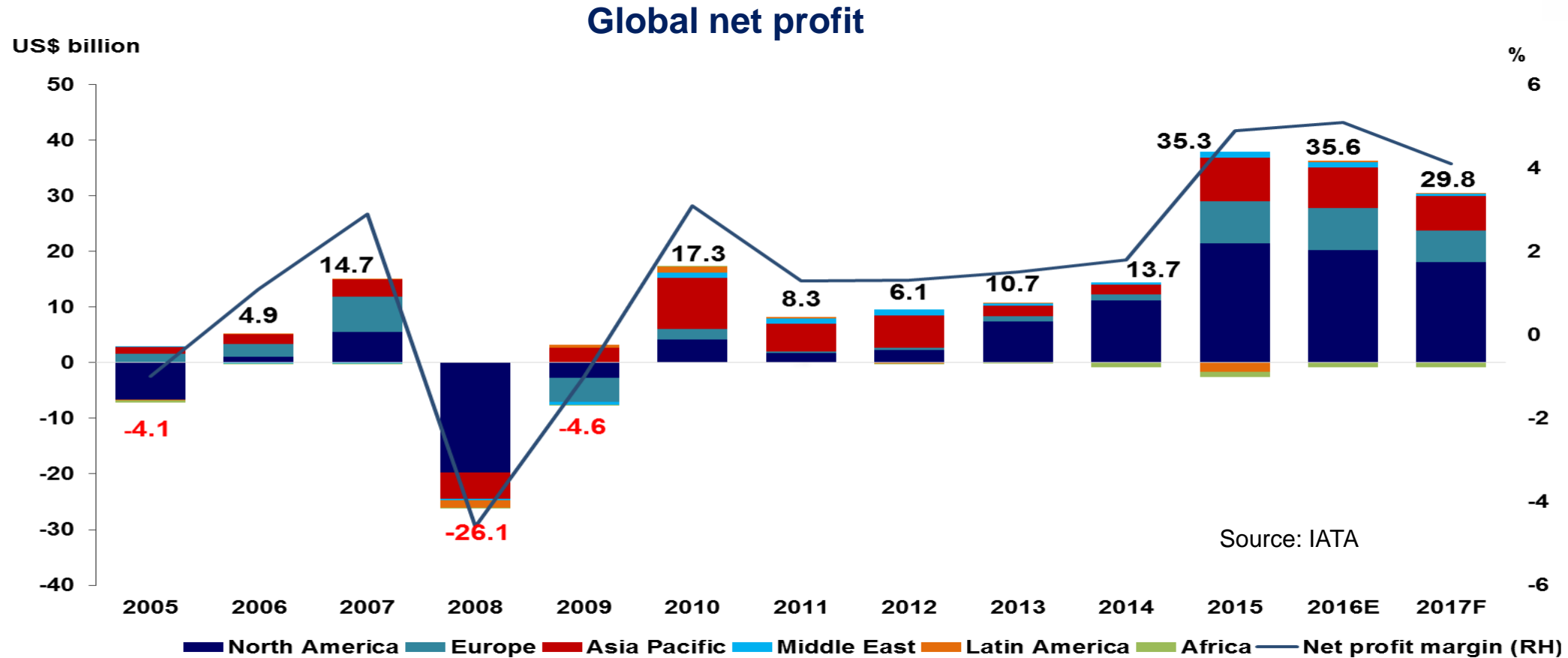
***Fuel costs typically represent between 15% and 35% of total airline costs so always strong incentives to improve fuel efficiency***

# Competitive markets: airfares track changes in oil prices



***Widespread availability of affordable airfares spurs travel demand***

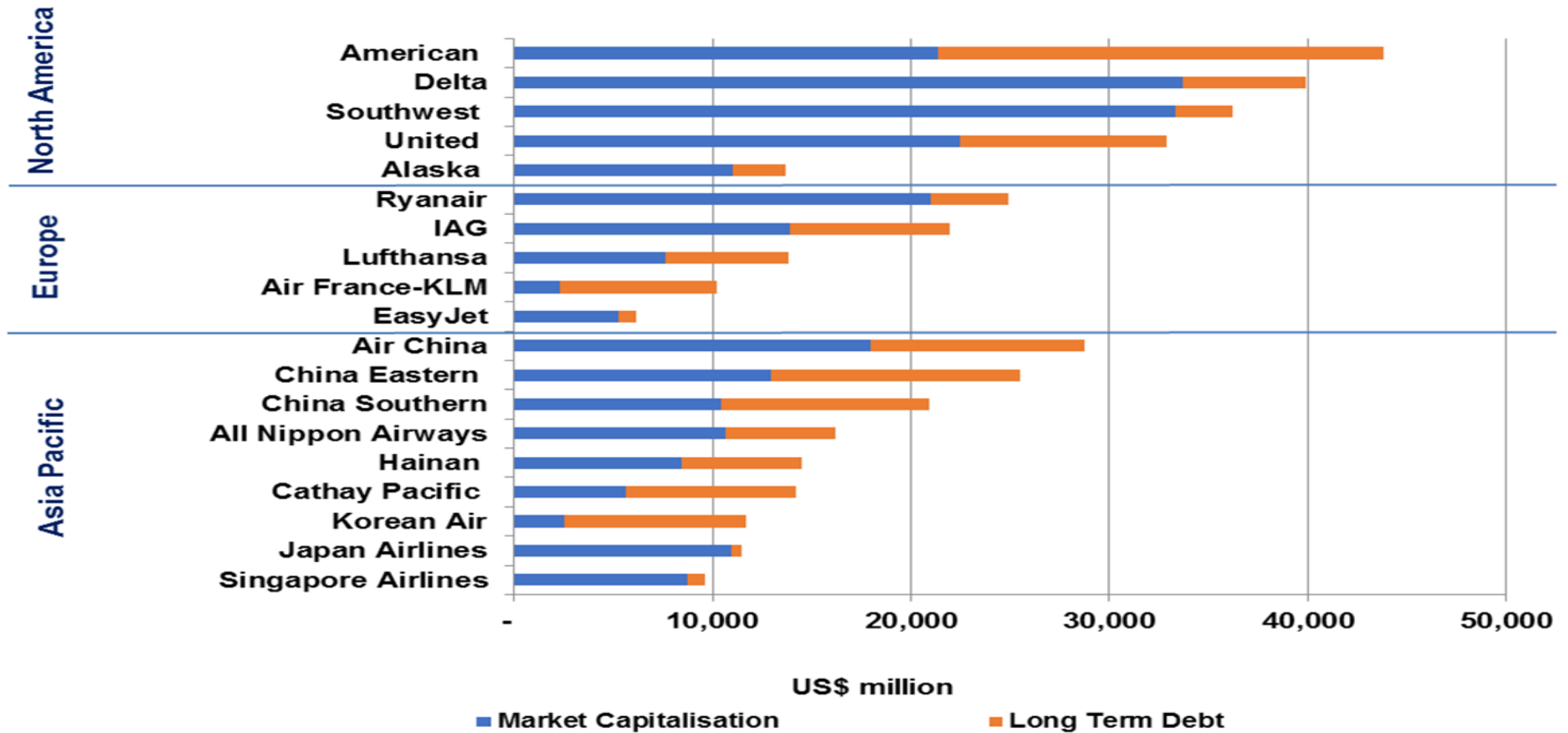
# Global airline industry profitability



- *Robust passenger demand and lower oil prices*
- *Earnings led by North American carriers*
- *Average profit margin still only 5% or ~\$10 per passenger*



# Airline enterprise values by region



Market capitalisation as of 12 April 2017

Source: AAPA Estimates

# Regulatory Challenges

# Global Regulatory Challenges

Aviation is subject to intensive regulation

- **Safety**
- **Security**
- **Environment**
- **Passenger Facilitation**
- **Consumer Protection**
- **Competition Laws**
- **Taxes & Charges**



# Global Regulatory Influences

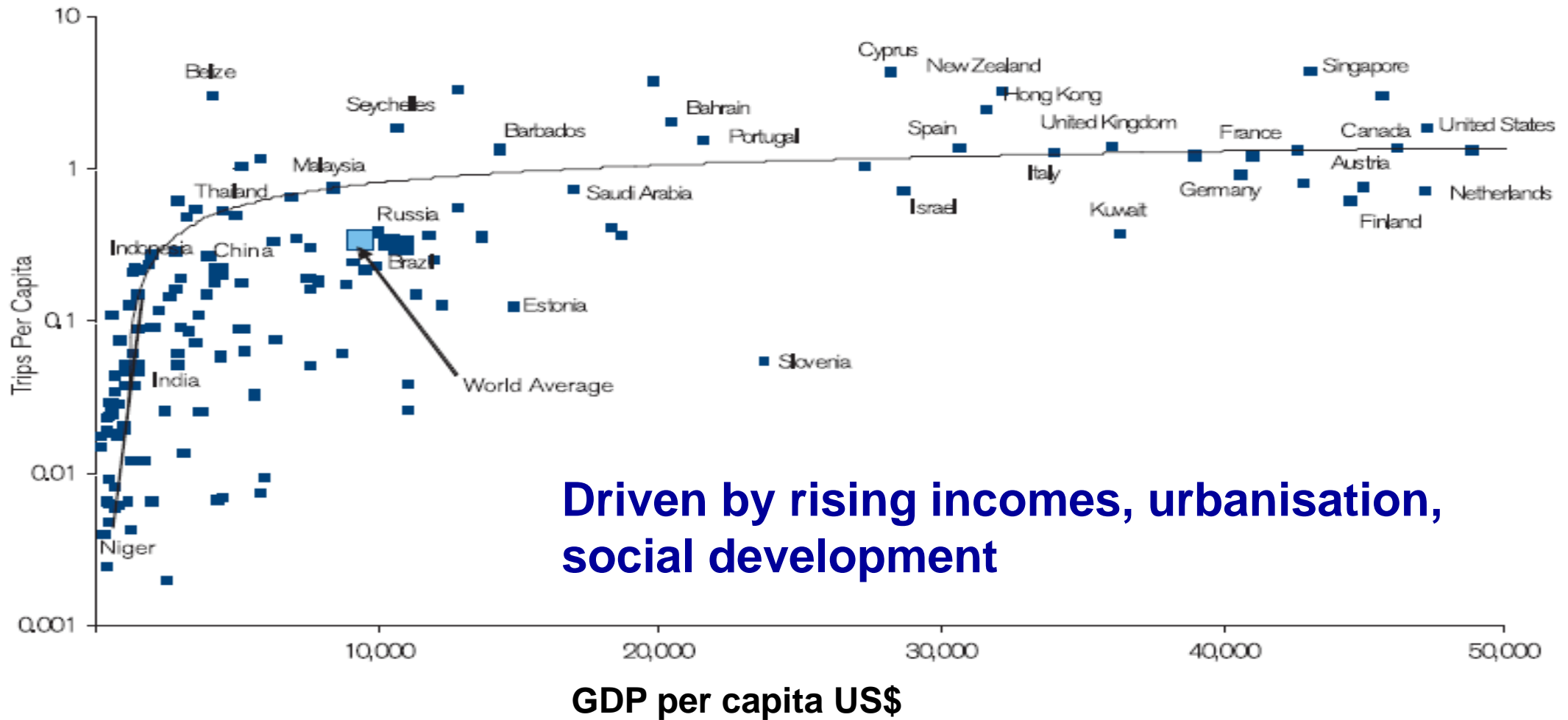


- *Wider impact of US and EU regulations*
- *Asia Pacific needs a unified voice*
- *Need for harmonised global standards*

# Future Growth

# Aspirational Demand for Air Travel

Trips per capita

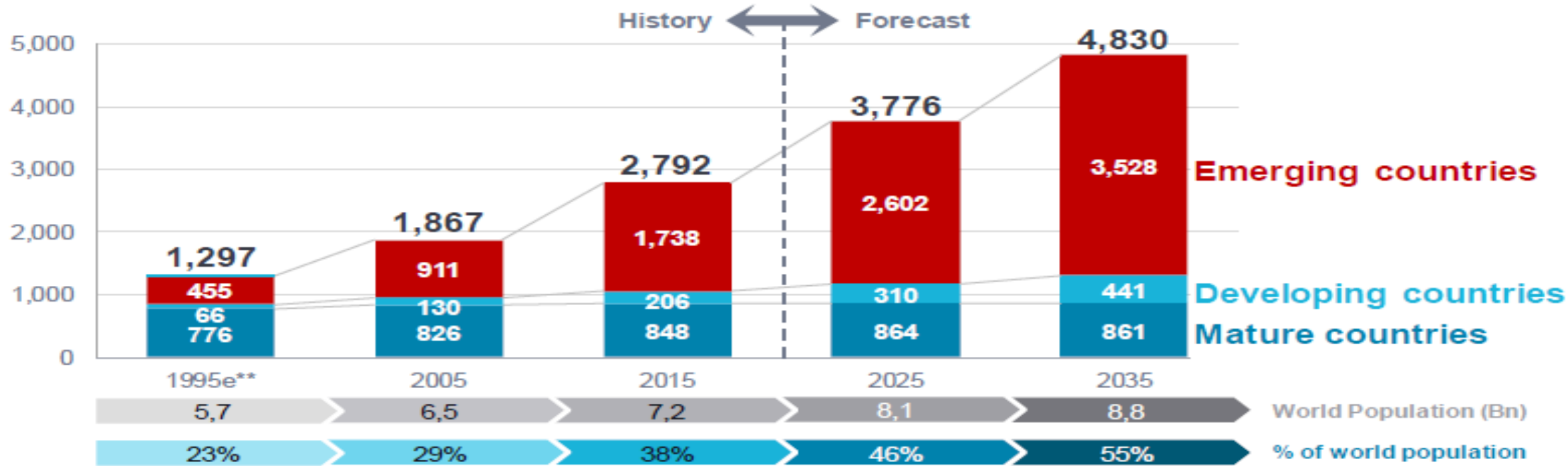


**Driven by rising incomes, urbanisation, social development**

# Growing middle class consumers



Middle Class\* (millions of people)



\* Households with yearly income between \$20,000 and \$150,000 at PPP in constant 2015 prices

\*\* Estimate for 1995 split region

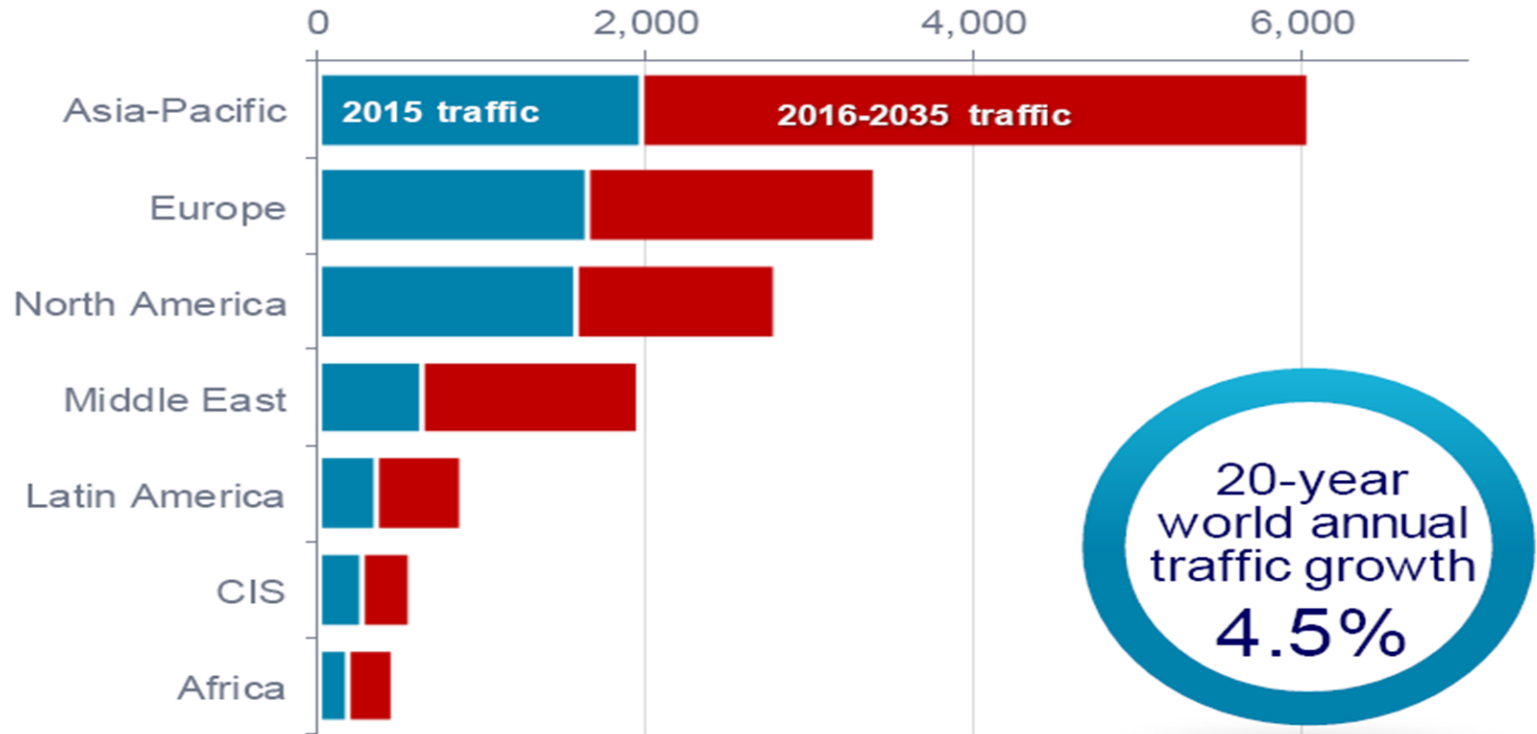
*Driving consumption including air travel demand*

Source: Airbus GMF 2016-2035

# Asia Pacific markets to lead future growth



RPK traffic by airline domicile (billions)



20-year world annual traffic growth  
**4.5%**

	% of 2015 world RPK	20-year growth	% of 2035 world RPK
Asia-Pacific	30%	5.7%	36%
Europe	25%	3.7%	22%
North America	24%	2.9%	19%
Middle East	9%	5.7%	11%
Latin America	5%	4.8%	5%
CIS	4%	4.1%	4%
Africa	3%	4.8%	3%

Source: Airbus GMF2016

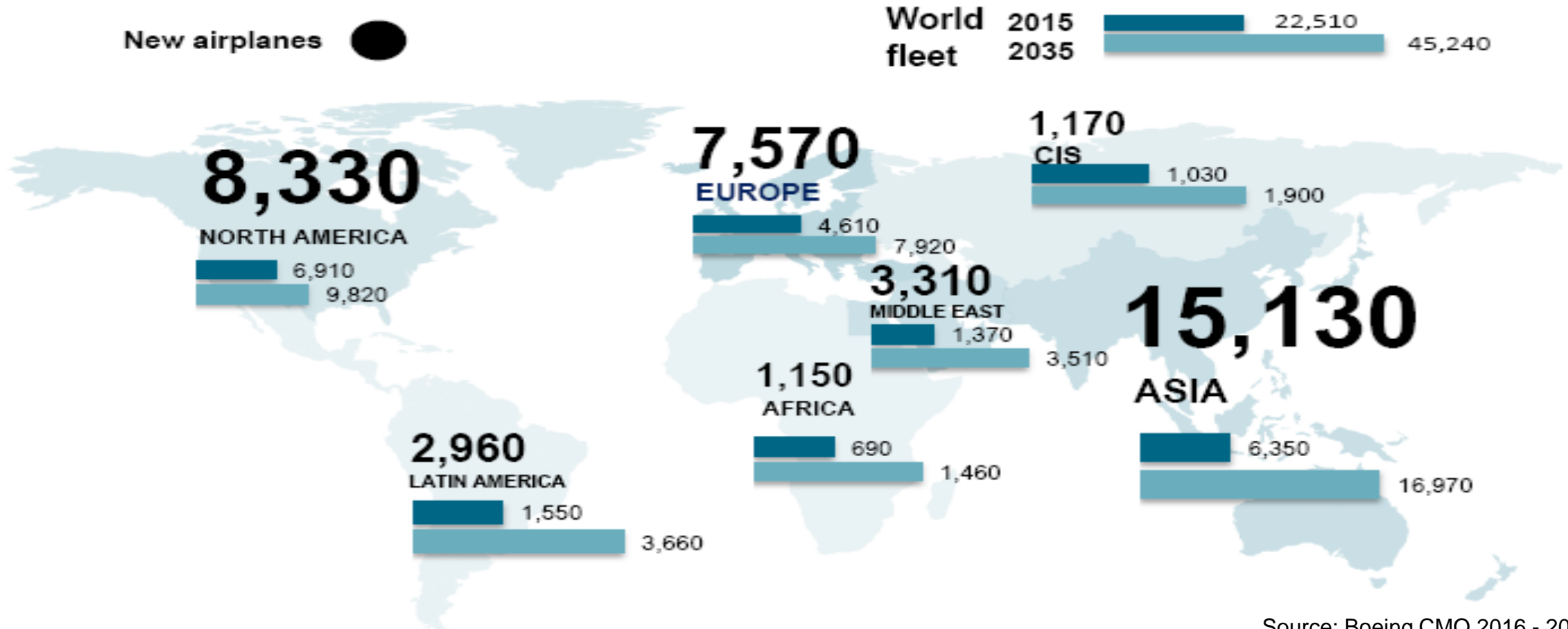
• **Overall market grows x 2.5 by 2035**



Source: Airbus GMF 2016-2035



# Future aircraft orders led by Asian airlines



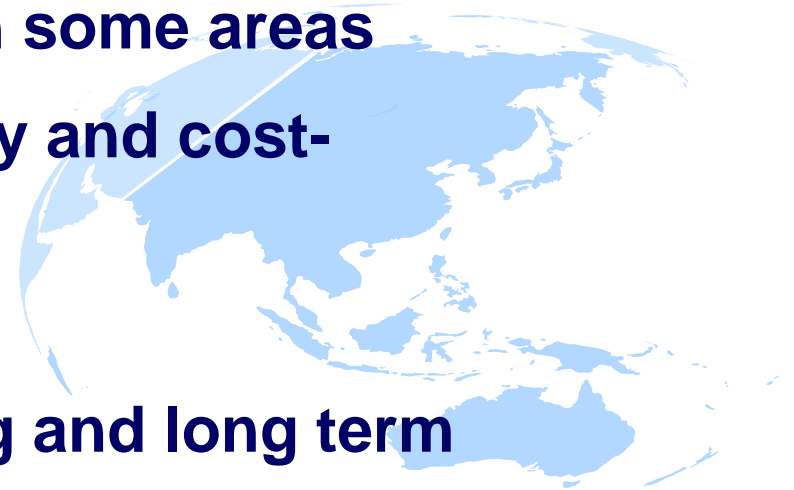
Source: Boeing CMO 2016 - 2035

**Global total: 39,620 new deliveries**

# Infrastructure



- Aviation is a complex global system
- Aviation infrastructure must keep pace with rapid traffic growth
- Chronic congestion and delays already evident in some areas
- Greater focus on operating efficiency, productivity and cost-effectiveness
- Managing our environmental impact
- Government responsibility to coordinate planning and long term investment required



***Infrastructure is critically important: governments & industry must work together***

# Airline Strategies

# Competitive dimensions for airlines

- **Revenue enhancement**
  - Tailoring products to markets
  - Investing in premium products and services
  - Active yield management
  - Multiple brand strategies
  - Alliances
- **Improving cost competitiveness**
  - Asset utilisation
  - Fuel efficiency
  - Labour productivity
- **Value chain improvement**
  - Partnering with service providers

# Evolving Airline Strategies

- **Industry consolidation, alliances and new ventures**
- **Full Service Network Carriers**
  - **Still investing heavily in premium services**
  - **Streamlining short haul operations**
  - **Establishing LCC subs and associates**
- **Point-to-Point LCCs**
  - **Initially focused on domestic short-haul**
  - **Venturing into international and longer-haul markets**
  - **Experimenting with codeshares, connections, adding customer service**
- **Further signs of convergence**
  - **Long-haul requires wide body aircraft, cargo operations, two-class passenger configurations, and network feed**
  - **Development of hybrid partnerships and new ventures**

# Evolving airline business strategies



- Further convergence of business models
- Group structures: single or multiple brands
- Service differentiation: 1, 2, 3 or 4 classes
- Value added services at a price
- High density seating driving cost efficiency
- Revenue optimisation through network connectivity & cooperative relationships
- Innovation in merchandising & distribution

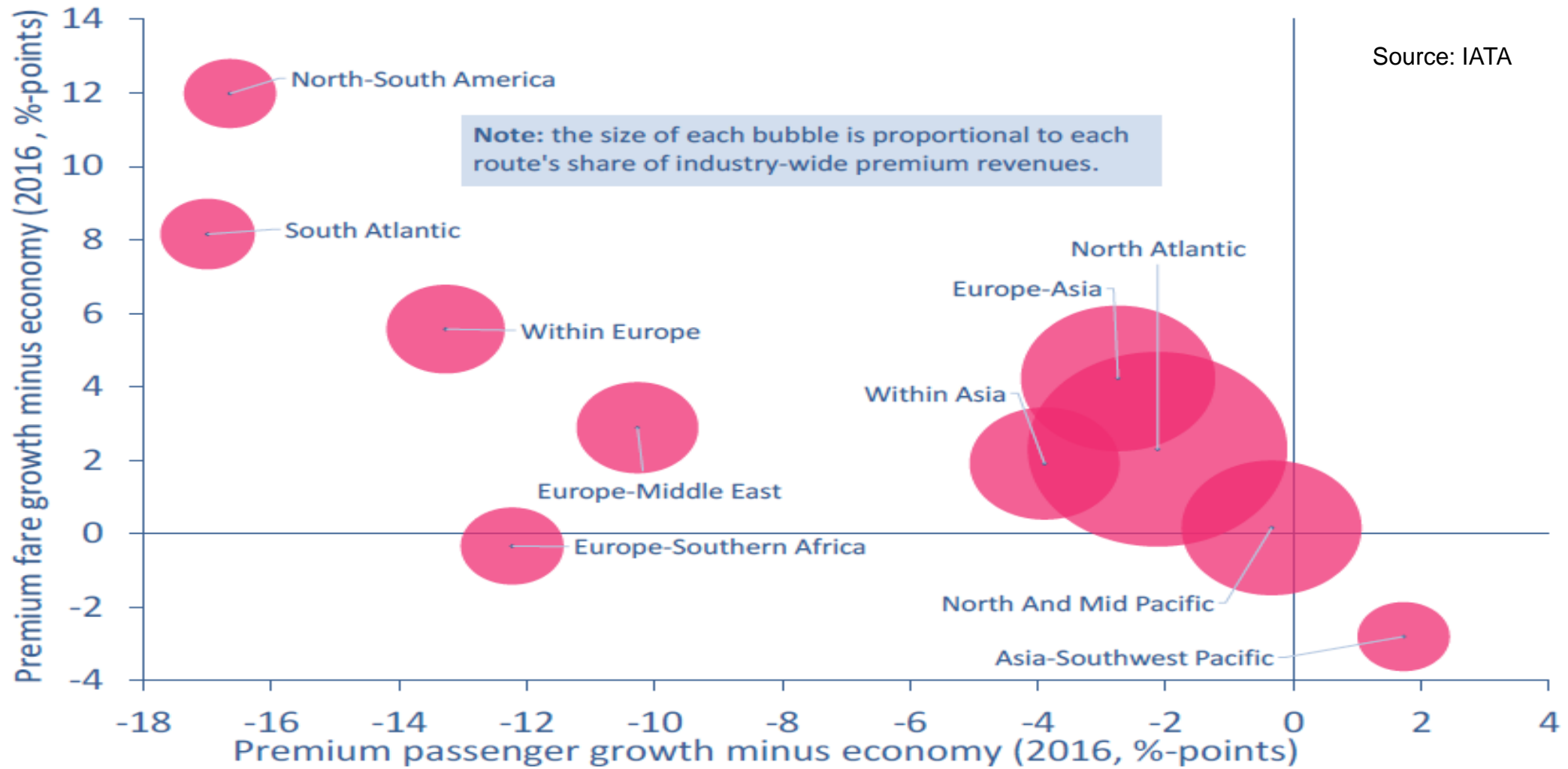
*Asia Pacific airlines at the forefront of global industry developments*

# Asia: Customer Service Leadership



- **Asian carriers are global leaders in service quality with world-class premium product offerings**
- **Premium cabins generate 27% of total international passenger revenue**
- **Continuous innovation in seat comfort, cabin ambience, inflight entertainment, food and beverage, cabin crew, customer service**
- **Investing in products, people and partnerships**

# Relative strength of economy and premium traffic





# Closing Thoughts

- Aviation driving global economic and social development
- Overall prospects for long term growth remain bright
- Aviation is a complex system requiring close cooperation amongst many stakeholders
- Infrastructure planning is a shared challenge
- Growing but highly competitive markets
- Airline business strategies are responding to changes in market demand and consumer preferences

***Asia Pacific airlines playing a leading role in shaping the future of global aviation***



**39<sup>TH</sup>**  
**TRIENNIAL ASSEMBLY**  
ICAO H-L MONTREAL, 27 SEP-07 OCT 2016



ICAO  
UNITING AVIATION



   ICAO

**25<sup>th</sup>** 25 - 27 OCTOBER, 2016  
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The background of the slide is a night-time photograph of a city skyline, likely Seoul, Korea, with lights reflecting on a body of water. A large, dark red diagonal shape is overlaid on the right side of the image, creating a split effect. The text is placed on the dark red background.

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